

Privacy Statement, 8 May 2020.

We appreciate you putting your trust in us. We see it as our responsibility to protect your privacy. On this page, we will let you know what information we collect when you use our website, why we collect it and how we can use this improve your user experience. That way, you'll understand exactly how we work.

This Privacy Statement applies to the services provided by Van der Luyt Transport BV. By using this website, you confirm your acceptance of the Privacy Policy.

Van der Luyt Transport BV respects the privacy of all users of its site and ensures that the personal information you provide is treated confidentially.

How we use the collected data

Use of our services

When you leave your data on our website for:

- A callback request
- A quote request
- A contact request

we ask you to provide us with personal data. This information is used to provide the service, callback request or quote. The data is stored on Van der Luyt Transport BV's own secure servers or those of a third party. We will not combine this information with any other personal information we may have.

Communication

When you send e-mails or other messages to us, we may retain those messages. Sometimes, we will ask you for your personal data relevant to the situation in question. This allows us to process your questions and to reply to your requests. The data is stored on Van der Luyt Transport BV's own secure servers or those of a third party. We will not combine this information with any other personal information we may have.

Cookies

A cookie is a small text file that is stored on your computer, tablet or smartphone the first time you visit this website. The cookies we use are necessary for the technical operation of the website and for your ease of use. They make sure the website works properly and they remember your preferred settings, for example. They also allows us to optimise our website. Our cookies provide information relating to personal identification, but no personal information, such as a telephone number or an



e-mail address, is stored in the cookie.

You can reject cookies by setting your internet browser to no longer store cookies. In addition, you can also delete all information previously stored via your browser settings.

<u>Purposes</u>

We do not collect or use information for purposes other than those described in our Privacy Policy, unless we have obtained your prior consent to do so.

Third parties

Personal information is not shared with third parties. Of course, we may be obliged to provide your personal data to third parties due to legal requirements.

Under no circumstances will we provide your personal data to third parties for commercial or charitable purposes without your explicit consent. In some cases, the information may be shared internally. Our employees are obliged to respect the confidentiality of your personal data.

View, modify or delete data

You have the right to access, correct or delete your personal data. In addition, you have the right to revoke any consent you have given for us to process your personal data, limit the processing of your data or object to the processing of your data by Van der Luyt Transport BV. You also have the right to have your data transferred. This means you can submit a request to us to send the personal data we hold about you in a computer file to you or another organisation named by you.

You can send a request for inspection, correction, deletion or transfer of your personal data, a request to withdraw your consent or an objection to the processing of your personal data to Van der Luyt Transport BV transport@vanderluyttransport.nl so we can get in touch with you. We will respond to your request as soon as possible.

Incidents involving personal data

If there is an incident (a so-called data breach) concerning the personal data in question, we will inform you immediately, unless there are compelling reasons not to do so, if there is a concrete chance of negative consequences for your privacy and the protection thereof. We strive to do this within 48 hours after we have discovered this data breach or have been informed about it by our (sub)processors.



Changes to our Privacy Statement

We may adapt or change this Privacy Statement from time to time. When we make changes, we will update the revision date stated above, and the updated or modified version will apply to you and your information as of the date of revision. We recommend that you review this Privacy Statement regularly so that you are always aware of how we protect your information

Questions and feedback

If you have any questions about this Privacy Statement or our Privacy Policy after reading it, please contact us by telephone or e-mail.

Van der Luyt Transport BV, Oegstgeest, May 2020. Haarlemmerstraatweg 52 2343 LB Oestgeest

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